



An Introduction



Background

YWAM Medical Ships Australia & Papua New Guinea (YWAM MS) first engaged in Papua New Guinea (PNG) in 2009, although YWAM's presence through land-based teams began in 1969.

Before YWAM MS' operations began, the Hon Mike Reynolds CBE, AM and YWAM MS' senior leadership team met with the then Secretary for Health for PNG, Dr Clement Malau, to present the idea of a medical ship reaching rural and remote areas of the country with healthcare and training. With no money and little resources at hand, YWAM MS received an invitation from Dr Malau on behalf of the National Department of Health to bring the first ship, the MV Pacific Link, to the Gulf Province. The MV Pacific Link was gifted to YWAM Australia from Marine Reach New Zealand.

The first number of years were very challenging as YWAM MS started to sail into PNG's very remote and rural communities. From the beginning YWAM MS worked in partnership with PNG both at a national and grassroots level to bring hope and resources to villages in great need. It became obvious that the MV *Pacific Link* (a 37 metre-long Japanese fishing vessel built in 1979) was too limiting for the demands and needs identified on the field. YWAM MS then began the process of acquiring a much larger ship that would be more suitable for PNG's remote areas, and increase YWAM MS' capacity to support PNG's health system. At the time, it was a huge undertaking as YWAM MS had no funds toward the vessel, however, the very real needs up close on the field far outweighed the obstacles.



After much research, a second-hand ship was found – a small cruise liner built in 1999 by Austal. The asking price was \$6.5 million AUD. To acquire the ship took an extreme amount of work; a small dedicated team made up of volunteer staff named the campaign, "Overcoming the Impossible". The team worked tirelessly, giving their time and personal funds to make the dream a reality. People from all walks of life gave as the vision was presented - communities, churches, school students, companies, governments, charities, and individuals from all over the world contributed to the need. In 2014, YWAM MS officially acquired the vessel and began to work through the details of refitting the vessel into a medical and training ship that would serve hundreds of remote villages on an annual basis.

The vessel was named the MV YWAM PNG to reflect its intended purpose of dedicated service to the nation of PNG. YWAM MS' shared desire with national and provincial health authorities is for the vessel to be utilised as an innovative tool to deliver services that build capacity in local villages and assists to provide training, supplies, encouragement and support to the dedicated health workers serving on the ground. The vessel is headquartered out of Townsville, Australia and spends ten months of the year in PNG.

Globally, YWAM is broad-structured with no centralised headquarters or funding, operating in over 180 nations. It is a network of separate legal entities, financial and management structures. This includes local YWAM centres in PNG and YWAM ship networks that operate in PNG waters. YWAM MS does not have oversight over or involve itself in responsibility for the activities of other YWAM entities, except within the confines of formal agreements which may be in place from time to

time. Such agreements are based upon the expectations of the Australian Council for International Development (ACFID) Code of Conduct, a voluntary, self-regulatory sector code of good practice. YWAM MS is fully committed to the ACFID Code of Conduct, conducting our work with transparency, accountability and integrity.

YWAM MS partners with many like-minded organisations and has agreements in place with both government and non-government entities including but not limited to:

- PNG National Department of Health
- Australian Department of Foreign Affairs and Trade
- Ministry of the Foreign Affairs of Israel
- PNG Department of National Planning
- PNG Provincial Governments
- Puma Energy
- James Cook University
- PNG Tribal Foundation

YWAM MS is honoured to carry two patrons, Patron - PNG, the Right Honourable Sir Rabbie Namaliu GCL, KCMG, CSM and Patron - Australia, the Honourable Mike Reynolds CBE, AM. These gentlemen have been active in their positions since 2012 and 2009, respectively. Each contributes vast understanding of Papua New Guinea, its relationship with Australia and the YWAM MS program to date. YWAM MS also has an extensive list of committed advisors who provide advice and direction in their particular field of expertise.

In keeping aligned with the Christian worldview and the foundational values of the organisation, YWAM MS endeavours to create policies and procedures that cultivate a healthy organisation to care, connect, serve and build within individuals and communities.

Approach



YWAM MS' model is centred around building healthy villages for a healthy nation.

"Health is a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity."

- World Health Organization

Over 84% of PNG's population live in rural areas. The isolation and lack of infrastructure makes delivering healthcare and training very challenging.

YWAM MS teams work in partnership with rural health workers, especially at the district level, to achieve the following right at the doorstep of coastal and inland villages across the Southern Region and Morobe Province:

- Strengthen the capacity of rural facilities to serve year round including:
 - Delivery of drug supplies,
 - Assistance with vital maintenance and upgrades to equipment,
 - Peer support, supervisory visits, in-service updates.
- Boost district patrol capacity through facilitating collaborative patrol activities (explained below) in currently poorly served areas.
- Work with grassroots communities (with a special focus on youth) to empower them to take an increasingly active part in promoting their own wellbeing.
- Advocate to spotlight areas of current under-service, directing attention and resources to improve the situation on the ground.
- Champion young people.

Risk management is of paramount importance in our operations as we identify, evaluate and prioritise on a continual basis. This is followed by coordinated and economical application of resources to minimise, monitor, and control the probability or impact of unfortunate events and to maximise the realisation of opportunities.

PNG's National Health Plan includes the expectation that rural health facilities will regularly reach out to villages in their catchment on what is called 'patrol', with a special focus on preventive maternal-child health services (including offering family planning and immunisations). It is these regular visits that are supported by YWAM MS teams, along with a package of additional support, significantly reducing the marginal cost of each activity delivered to these challenging locations. While there, communities benefit from additional services such as:

- Optometry services
- Sight-restoring eye surgeries
- Health promotion
- Tuberculosis screening
- Oral health and dentistry services
- Facility upgrades for health clinics (solar power, access to clean water, etc.)

As a mothership, the MV *YWAM PNG* serves to build capacity in hundreds of villages throughout the Southern Region and Morobe Province each year. YWAM MS is not there to create an independent or parallel health service. YWAM MS aligns itself with the goals and objectives outlined in the National Department of Health's National Health Plan.



Facilitating collaborative patrols is implemented in a variety of ways:

- Patrol supported by MV *YWAM PNG* at short range (teams deployed less than a 2-hour boat ride from the mothership)
- Patrol supported by MV *YWAM PNG* at long range deployed via extended-range patrol tenders (boats carried aboard) or:
 - On foot / trekking or
 - Via helicopter
- Patrol conducted by ship-independent, land-based teams

YWAM MS proudly involves many students in patrols. This includes a variety of training programs, such as rural health workers who have requested upskilling, third and fourth year nursing and midwifery students doing their rural placements, and first year primary healthcare workers. Fifth year medical students from the University of Papua New Guinea (UPNG) also join multiple outreaches a year to fulfill their rural

health placements. YWAM MS goal is to increase the health workforce in PNG, and training is a vital part of that. That said, all students work under supervision of qualified medical professionals with the appropriate medical qualifications and registrations for their job. In some cases, these are among some of the foremost professionals in their industry in their nation.

YWAM MS works by invitation, seeking to work in collaboration and respect with a non-partisan approach at the national, provincial, district, local level government, and village level. YWAM MS commenced outreaches in the Southern Region and Morobe Province after receiving an invitation from each of the provinces. These outreaches are carefully planned with detailed reports submitted after the completion of each outreach. Over time, specific districts have requested longer-term assistance and support as they develop their region and in 2019-20, YWAM MS will pilot a new phase of Healthy Village – Healthy Nation in partnership with several districts.

Maritime Operations

YWAM MS operates in compliance with Classification Society and Flag State requirements. MV *YWAM PNG* is classed by Lloyds Register (LR), a member of the International Association of Classification Societies. LR inspects the physical condition of the ship on annual, mid-term, and five-year cycles to maintain the Certificate of Class.

YWAM MS has a Document of Compliance (DoC) for Safety Management and the MV *YWAM PNG* has a Safety Management Certificate (SMC). Both are issued and audited by the Flag State. The DoC is renewed annually after external audits of the company's shoreside safety management

system. The SMC is externally audited every five years with an additional mid-term inspection.

MV *YWAM PNG* is registered (flagged) in the Cook Islands for the exclusive reason of using volunteer international crew. If the ship were registered in PNG or Australia, it would be virtually impossible to use volunteer crew from around the world. Crew have qualifications required for their positions issued from their home countries and vetted by Maritime Cook Islands according to international standards. Both Lloyds Register and Maritime Cook Islands offer substantial discounts to provide their services to YWAM MS.

Financial Integrity

YWAM MS, a non profit, charitable Christian organisation (ABN: 45 070 160 904) is a separate entity to YWAM Townsville, a registered training organisation (ABN: 14 010 381 738) in Australia. YWAM Townsville's training campus and associated operations are funded completely separately to YWAM MS' work in Papua New Guinea. While the entities are financially and legally autonomous, the relationship between both entities is strong – working together for the benefit of many remote communities in PNG. Audited financial statements for both entities are available from the Australian Charities and Not-for-profit Commission.

YWAM MS has a wide range of donors from Australia, PNG, and around the world who contribute toward the costs associated with the delivery of the services previously outlined. While many of the donations received are in-kind (such as donated fuel, medical supplies, and volunteer labour), there are still significant cash costs involved in the delivery of these services. These costs include everything from medical supplies (not all are donated), to marine maintenance, to program development. A summary of these expenditures can be found in YWAM MS audited financial statement.

While YWAM MS raises funds from individuals, churches, and businesses outside of PNG, they are also committed to sustainability and giving greater joint ownership to PNG. Financial investment from Papua New Guinea's government departments into the program is very important to YWAM MS; it is critical in creating true partnership and buy-in to achieve maximum outcomes together.

The stewardship of these resources has been a catalyst for support from many other donors, corporations, health companies, and health

professionals. In fact, it is these contributions from outside the PNG government which are by far the largest contributor to YWAM's programs, thus increasing the overall contribution toward health in PNG.

It is YWAM MS' understanding that the funds invested from the National Government into rural health through this program have come from PNG development funding buckets. Strong advocacy to support and build capacity in Papua New Guinea's rural healthcare system has resulted in these development funds being successfully allocated to health. This has added to the overall health budget in Papua New Guinea, and not taken away from health function grants (the pool of funds associated with rural health facilities and supply chain).

The funding that YWAM MS does receive equates to a very small portion of all funding spent on health by the National Government. All of these funds go directly toward services that build capacity in PNG, which are delivered in alignment with PNG's National Health Plan.

It should also be noted that YWAM MS staff, including the Managing Director and senior program managers, are self-funded; they raise their own funds outside of the organisation to support the work they do in PNG. In addition to this, there are a limited number of critical positions which must be remunerated externally at times to maintain operations (i.e engineer and bookkeeper). Every volunteer joins YWAM MS with an understanding that they give their expertise and goodwill with no remuneration.

Short-term volunteers (mariners, healthcare professionals, and general volunteers) from around the globe also participate in the delivery of the program; approximately 25% of these volunteers are Papua New Guineans.



Using the strength of volunteer labour helps ensure a more cost-effective program. In 2017 alone, the donated time and labour of YWAM MS volunteers had an estimated value of 10 million PGK. To comply with accounting requirements, all inputs (cash and in-kind) are assigned the relevant monetary value and included in audited income and expenditure statements each year. YWAM MS values transparency and accountability - integrity and trust must be the foundation and

framework that is built upon. YWAM MS' finances and financial procedures are audited externally every year and the organisation is a member of the ACFID, committing to high standards of integrity and accountability. YWAM MS has anti-fraud, anti-corruption, and anti-terrorism policies.

YWAM MS' auditor is Jessups North Queensland - Chartered Accountants.

Partnering with YWAM MS

YWAM MS partners with many like-minded organisations and does not take such partnerships lightly. When partnering with other organisations, YWAM MS undertakes due diligence to ensure that partner organisations operate under similar operational standards. As an ACFID member YWAM MS is committed and held to a high standard of operations which is therefore expected of its partners. YWAM MS works to ensure that partner organisations have policies and procedures in place that address child safeguarding, prevention of sexual exploitation and abuse, transparency, complaints, and financial resource and risk management.

When entering into a formal partnership with another organisation, YWAM MS will work to ensure that partners understand: the value and contribution of each party; shared goals, roles, and responsibilities of all parties; financial and non-financial resources and support offered by and required of each party; the dispute resolution process, and; mutual accountabilities for reporting, sharing information and communication.

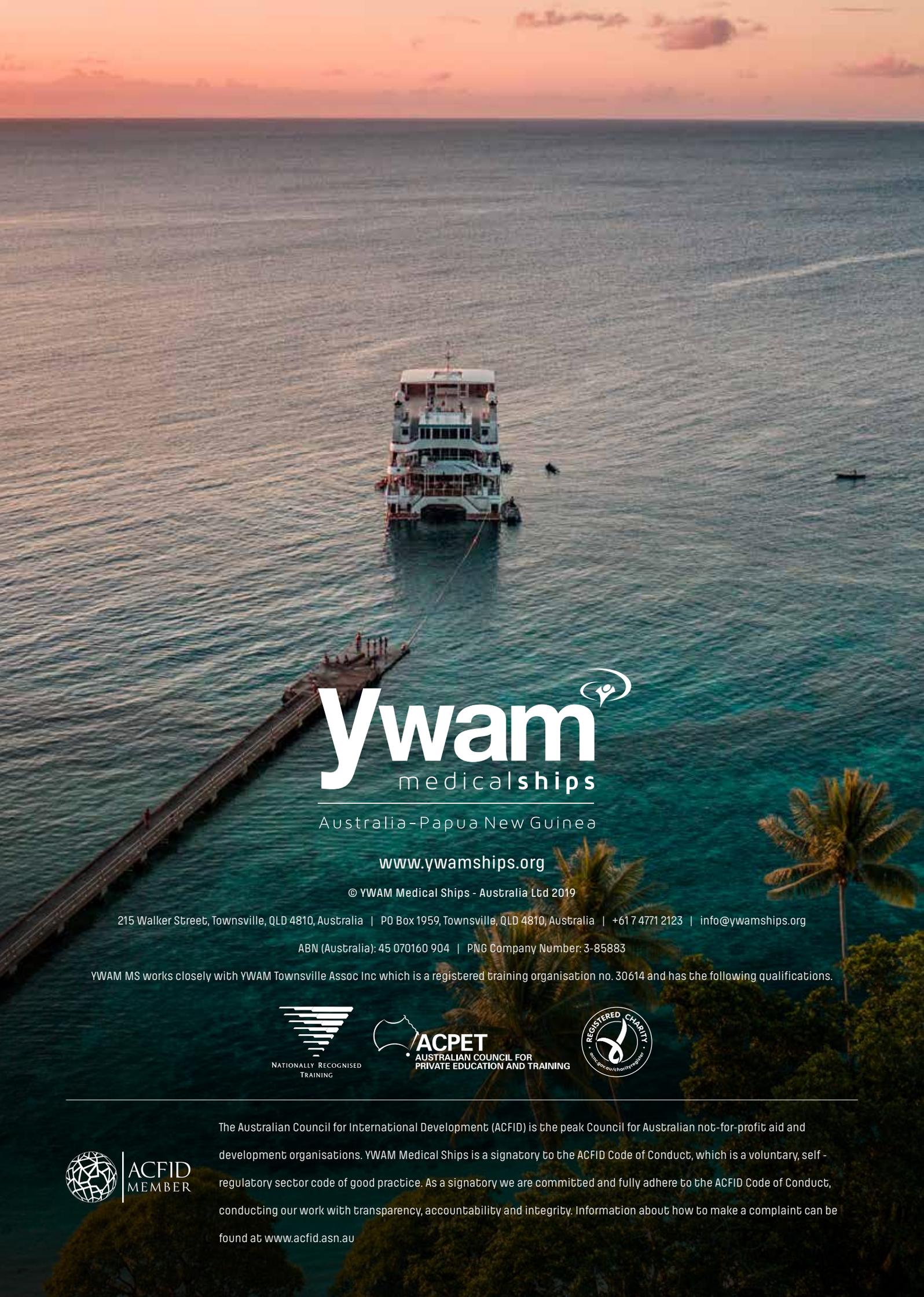
Conclusion

The challenges of providing and accessing quality health resources in Papua New Guinea are very real. Indeed, it is said to be one of the most difficult places in the world to deliver healthcare, and the disparities are confronting. Underpinning any activity in PNG is YWAM MS' hope to see sustainable health improvements. YWAM MS joins with the cry of the people and supports the

work of leaders in PNG at every level who will help to make that happen.

To this end, YWAM MS welcomes open and respectful dialogue centred upon a shared vision:

'Healthy Village - Healthy Nation' Papua New Guinea.



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Australia-Papua New Guinea

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215 Walker Street, Townsville, QLD 4810, Australia | PO Box 1959, Townsville, QLD 4810, Australia | +61 7 4771 2123 | info@ywamships.org

ABN (Australia): 45 070160 904 | PNG Company Number: 3-85883

YWAM MS works closely with YWAM Townsville Assoc Inc which is a registered training organisation no. 30614 and has the following qualifications.



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The Australian Council for International Development (ACFID) is the peak Council for Australian not-for-profit aid and development organisations. YWAM Medical Ships is a signatory to the ACFID Code of Conduct, which is a voluntary, self-regulatory sector code of good practice. As a signatory we are committed and fully adhere to the ACFID Code of Conduct, conducting our work with transparency, accountability and integrity. Information about how to make a complaint can be found at www.acfid.asn.au